Safety Procedures
For Pest and Wildlife Control

Never touch a sick, injured or dead animal.

**For Urgent Situations:**

In which the pest might bite or sting humans, or carry disease or venom, including injured, sick, or dangerous live animals, swarming bees, etc…

Contact University Police 24/7 at 415-338-2222

The police will respond and evaluate the situation while keeping people safely away from the hazard. They will contact the appropriate contractors to resolve the situation protecting the safety of both the human and animal populations.

**For Non-Urgent Situations:**

In which the pest does not attack humans, including non-biting insect infestations, dead animals, animal blood or feces, evidence of rodents, etc…

Contact Facilities Work Desk at 415-338-1568.

The Facilities group will respond and evaluate the situation relying on training provided by EHS. When resolution of the situation is within their capabilities they will deal directly with the problem. Otherwise they will contact appropriate contractors to assist them in remediating the scene.

**When Reporting a Situation**

Please include as many details about the observation as possible, such as the pest's exact location, activities, and perceived level of urgency.